



Summary Notice of Privacy Practices

THIS NOTICE IS A SUMMARY OF HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN OBTAIN ACCESS TO THIS INFORMATION, PLEASE REVIEW IT CAREFULLY.

Connect America.com, LLC is required by law to provide a Notice of Privacy Practices explaining how your protected health information may be used, disclosed, and accessed. The company, along with authorized third parties such as responders, referral sources, and program partners, may use or disclose your health, financial, and personal information to provide services, fulfill contractual obligations, or as otherwise permitted by law, while making reasonable efforts to limit access to only those who need it. You may request restrictions on use or disclosure, choose how you receive communications, access or amend your information, and request an accounting of disclosures. Questions or complaints must be submitted in writing to the HIPAA Privacy Officer at Connect America.com, LLC, 3 Bala Plaza West, Suite 200, Bala Cynwyd, PA 19004, by phone at 1-800-215-4206, or via email at privacyofficer@connectamerica.com.

Warranty Disclaimer and Limitation of Liability and Release

Connect America's Health Monitoring Systems—including fall detection activators and mobile safety devices—operate through third-party equipment, networks, and algorithms that may fail or cause delays, and subscribers must understand these systems will not detect or signal all falls and always require manual button activation for assistance when possible. The Company is not responsible for the operation, functionality, connectivity, or performance of any Health Monitoring System, which is provided strictly **“as is, where is, with all faults,”** without any warranties, including fitness for a particular purpose, and without assurances that the system will meet subscriber expectations or prevent injury or loss of life. Failures in cellular, telephone, or internet services may impair system performance, and subscribers should routinely test their devices to ensure adequate signal strength. The Company disclaims all responsibility for a subscriber's inability to access devices or related services and is released from any loss, damage, injury, or expense arising from use of the system. In all cases, the Company's total liability is limited to the amount the subscriber paid in the preceding 12 months, and it will not be liable for any special, consequential, indirect, or incidental damages.

Subscriber Name

Signature

Date

Authorized Representative

Signature

Date

Agency Name

Agency #